

IDENTITY THEFT PREVENTION

646A.600 Short title. ORS 646A.600 to 646A.628 shall be known as the Oregon Consumer Identity Theft Protection Act. [2007 c.759 §1]

646A.602 Definitions for ORS 646A.600 to 646A.628. As used in ORS 646A.600 to 646A.628:

(1)(a) “Breach of security” means an unauthorized acquisition of computerized data that materially compromises the security, confidentiality or integrity of personal information that a person maintains.

(b) “Breach of security” does not include an inadvertent acquisition of personal information by a person or the person’s employee or agent if the personal information is not used in violation of applicable law or in a manner that harms or poses an actual threat to the security, confidentiality or integrity of the personal information.

(2) “Consumer” means an individual resident of this state.

(3) “Consumer report” means a consumer report as described in section 603(d) of the federal Fair Credit Reporting Act (15 U.S.C. 1681a(d)), as that Act existed on January 1, 2016, that a consumer reporting agency compiles and maintains.

(4) “Consumer reporting agency” means a consumer reporting agency as described in section 603(p) of the federal Fair Credit Reporting Act (15 U.S.C. 1681a(p)) as that Act existed on January 1, 2016.

(5) “Debt” means any obligation or alleged obligation arising out of a consumer transaction.

(6) “Encryption” means an algorithmic process that renders data unreadable or unusable without the use of a confidential process or key.

(7) “Extension of credit” means a right to defer paying debt or a right to incur debt and defer paying the debt, that is offered or granted primarily for personal, family or household purposes.

(8) “Identity theft” has the meaning set forth in ORS 165.800.

(9) “Identity theft declaration” means a completed and signed statement that documents alleged identity theft, using the form available from the Federal Trade Commission, or another substantially similar form.

(10) “Person” means an individual, private or public corporation, partnership, cooperative, association, estate, limited liability company, organization or other entity, whether or not organized to operate at a profit, or a public body as defined in ORS 174.109.

(11) “Personal information” means:

(a) A consumer’s first name or first initial and last name in combination with any one or more of the following data elements, if encryption, redaction or other methods have not rendered the data elements unusable or if the data elements are encrypted and the encryption key has been acquired:

(A) A consumer’s Social Security number;

(B) A consumer’s driver license number or state identification card number issued by the Department of Transportation;

(C) A consumer’s passport number or other identification number issued by the United States;

(D) A consumer's financial account number, credit card number or debit card number, in combination with any required security code, access code or password that would permit access to a consumer's financial account;

(E) Data from automatic measurements of a consumer's physical characteristics, such as an image of a fingerprint, retina or iris, that are used to authenticate the consumer's identity in the course of a financial transaction or other transaction;

(F) A consumer's health insurance policy number or health insurance subscriber identification number in combination with any other unique identifier that a health insurer uses to identify the consumer; or

(G) Any information about a consumer's medical history or mental or physical condition or about a health care professional's medical diagnosis or treatment of the consumer.

(b) Any of the data elements or any combination of the data elements described in paragraph (a) of this subsection without the consumer's first name or first initial and last name if:

(i) Encryption, redaction or other methods have not rendered the data element or combination of data elements unusable; and

(ii) The data element or combination of data elements would enable a person to commit identity theft against a consumer.

(c) "Personal information" does not include information in a federal, state or local government record, other than a Social Security number, that is lawfully made available to the public.

(12) "Proper identification" means written information or documentation that a consumer or representative can present to another person as evidence of the consumer's or representative's identity, examples of which include:

(a) A valid Social Security number or a copy of a valid Social Security card;

(b) A certified or otherwise official copy of a birth certificate that a governmental body issued; and

(c) A copy of a driver license or other government-issued identification.

(13) "Protected consumer" means an individual who is:

(a) Not older than 16 years old at the time a representative requests a security freeze on the individual's behalf; or

(b) Incapacitated or for whom a court or other authority has appointed a guardian or conservator.

(14) "Protective record" means information that a consumer reporting agency compiles to identify a protected consumer for whom the consumer reporting agency has not prepared a consumer report.

(15) "Redacted" means altered or truncated so that no more than the last four digits of a Social Security number, driver license number, state identification card number, passport number or other number issued by the United States, financial account number, credit card number or debit card number is visible or accessible.

(16) "Representative" means a consumer who provides a consumer reporting agency with sufficient proof of the consumer's authority to act on a protected consumer's behalf.

(17) "Security freeze" means a notice placed in a consumer report at a consumer's request or a representative's request or in a protective record at a representative's request that, subject to certain exemptions, prohibits a consumer reporting agency from releasing

information in the consumer report or the protective record for an extension of credit, unless the consumer temporarily lifts the security freeze on the consumer's consumer report or a protected consumer or representative removes the security freeze on or deletes the protective record. [2007 c.759 §2; 2013 c.415 §1; 2015 c.357 §1]

646A.604 Notice of breach of security; delay; methods of notification; contents of notice; application of notice requirement. (1) A person that owns or licenses personal information that the person uses in the course of the person's business, vocation, occupation or volunteer activities and that was subject to a breach of security shall give notice of the breach of security to:

(a) The consumer to whom the personal information pertains after the person discovers the breach of security or after the person receives notice of a breach of security under subsection (2) of this section. The person shall notify the consumer in the most expeditious manner possible, without unreasonable delay, consistent with the legitimate needs of law enforcement described in subsection (3) of this section and consistent with any measures that are necessary to determine sufficient contact information for the affected consumer, determine the scope of the breach of security and restore the reasonable integrity, security and confidentiality of the personal information.

(b) The Attorney General, either in writing or electronically, if the number of consumers to whom the person must send the notice described in paragraph (a) of this subsection exceeds 250. The person shall disclose the breach of security to the Attorney General in the manner described in paragraph (a) of this subsection.

(2) A person that maintains or otherwise possesses personal information on behalf of, or under license of, another person shall notify the other person after discovering a breach of security.

(3) A person that owns or licenses personal information may delay notifying a consumer of a breach of security only if a law enforcement agency determines that a notification will impede a criminal investigation and if the law enforcement agency requests in writing that the person delay the notification.

(4) For purposes of this section, a person that owns or licenses personal information may notify a consumer of a breach of security:

(a) In writing;

(b) Electronically, if the person customarily communicates with the consumer electronically or if the notice is consistent with the provisions regarding electronic records and signatures set forth in the Electronic Signatures in Global and National Commerce Act (15 U.S.C. 7001) as that Act existed on January 1, 2016;

(c) By telephone, if the person contacts the affected consumer directly; or

(d) With substitute notice, if the person demonstrates that the cost of notification otherwise would exceed \$250,000 or that the affected class of consumers exceeds 350,000, or if the person does not have sufficient contact information to notify affected consumers. For the purposes of this paragraph, "substitute notice" means:

(A) Posting the notice or a link to the notice conspicuously on the person's website if the person maintains a website; and

(B) Notifying major statewide television and newspaper media.

(5) Notice under this section must include, at a minimum:

(a) A description of the breach of security in general terms;

- (b) The approximate date of the breach of security;
- (c) The type of personal information that was subject to the breach of security;
- (d) Contact information for the person that owned or licensed the personal information that was subject to the breach of security;
- (e) Contact information for national consumer reporting agencies; and
- (f) Advice to the consumer to report suspected identity theft to law enforcement, including the Attorney General and the Federal Trade Commission.

(6) If a person discovers a breach of security that affects more than 1,000 consumers, the person shall notify, without unreasonable delay, all consumer reporting agencies that compile and maintain reports on consumers on a nationwide basis of the timing, distribution and content of the notice the person gave to affected consumers and shall include in the notice any police report number assigned to the breach of security. A person may not delay notifying affected consumers of a breach of security in order to notify consumer reporting agencies.

(7) Notwithstanding subsection (1) of this section, a person does not need to notify consumers of a breach of security if, after an appropriate investigation or after consultation with relevant federal, state or local law enforcement agencies, the person reasonably determines that the consumers whose personal information was subject to the breach of security are unlikely to suffer harm. The person must document the determination in writing and maintain the documentation for at least five years.

(8) This section does not apply to:

(a) A person that complies with notification requirements or procedures for a breach of security that the person's primary or functional federal regulator adopts, promulgates or issues in rules, regulations, procedures, guidelines or guidance, if the rules, regulations, procedures, guidelines or guidance provide greater protection to personal information and disclosure requirements at least as thorough as the protections and disclosure requirements provided under this section.

(b) A person that complies with a state or federal law that provides greater protection to personal information and disclosure requirements at least as thorough as the protections and disclosure requirements provided under this section.

(c) A person that is subject to and complies with regulations promulgated pursuant to Title V of the Gramm-Leach-Bliley Act of 1999 (15 U.S.C. 6801 to 6809) as that Act existed on January 1, 2016.

(d)(A) Except as provided in subparagraph (B) of this paragraph, a covered entity, as defined in 45 C.F.R. 160.103, as in effect on January 1, 2016, that is governed under 45 C.F.R. parts 160 and 164, as in effect on January 1, 2016, if the covered entity sends the Attorney General a copy of the notice the covered entity sent to consumers under ORS 646A.604 or a copy of the notice that the covered entity sent to the primary functional regulator designated for the covered entity under the Health Insurance Portability and Availability Act of 1996, (P.L. 104-191, 110 Stat. 1936, 42 U.S.C. 300(gg), 29 U.S.C. 118 et seq., 42 U.S.C. 1320(d) et seq., 45 C.F.R. parts 160 and 164).

(B) A covered entity is subject to the provisions of this section if the covered entity does not send a copy of a notice described in subparagraph (A) of this paragraph to the Attorney General within a reasonable time after the Attorney General requests the copy.

(9)(a) A person's violation of a provision of ORS 646A.600 to 646A.628 is an unlawful practice under ORS 646.607.

(b) The rights and remedies available under this section are cumulative and are in addition to any other rights or remedies that are available under law. [2007 c.759 §3; 2015 c.357 §2]

646.607 Unlawful business, trade practices. A person engages in an unlawful trade practice if in the course of the person's business, vocation or occupation the person:

- (1) Employs any unconscionable tactic in connection with selling, renting or disposing of real estate, goods or services, or collecting or enforcing an obligation;
- (2) Fails to deliver all or any portion of real estate, goods or services as promised, and at a customer's request, fails to refund money that the customer gave to the person to purchase the undelivered real estate, goods or services and that the person does not retain pursuant to any right, claim or defense the person may assert in good faith. This subsection does not create a warranty obligation and does not apply to a dispute over the quality of real estate, goods or services delivered to a customer;
- (3) Violates ORS 401.965 (2);
- (4) Violates a provision of ORS 646A.725 to 646A.750;
- (5) Violates ORS 646A.530;
- (6) Employs a collection practice that is unlawful under ORS 646.639;
- (7) Is a beneficiary that violates ORS 86.726 (1)(a) or (2), 86.729 (4) or 86.732 (1) or (2);
- (8) Violates ORS 646A.093;
- (9) Violates a provision of ORS 646A.600 to 646A.628;
- (10) Violates ORS 646A.808 (2); or
- (11) Violates ORS 336.184. [1977 c.195 §4; 1979 c.505 §1; 2003 c.759 §§9,10; 2007 c.223 §6; 2008 c.19 §16; 2008 c.31 §4; 2009 c.60 §1; 2013 c.304 §13; 2013 c.433 §2; 2015 c.128 §2; 2015 c.357 §4; 2015 c.528 §3]

Note: The amendments to 646.607 by section 3, chapter 528, Oregon Laws 2015, take effect July 1, 2016, and apply to data created, provided or gathered on or after July 1, 2016. See sections 4 and 5, chapter 528, Oregon Laws 2015. The text that is effective until July 1, 2016, including amendments by section 2, chapter 128, Oregon Laws 2015, and section 4, chapter 357, Oregon Laws 2015, is set forth for the user's convenience.

646.607. A person engages in an unlawful trade practice if in the course of the person's business, vocation or occupation the person:

- (1) Employs any unconscionable tactic in connection with selling, renting or disposing of real estate, goods or services, or collecting or enforcing an obligation;
- (2) Fails to deliver all or any portion of real estate, goods or services as promised, and at a customer's request, fails to refund money that the customer gave to the person to purchase the undelivered real estate, goods or services and that the person does not retain pursuant to any right, claim or defense the person may assert in good faith. This subsection does not create a warranty obligation and does not apply to a dispute over the quality of real estate, goods or services delivered to a customer;
- (3) Violates ORS 401.965 (2);
- (4) Violates a provision of ORS 646A.725 to 646A.750;
- (5) Violates ORS 646A.530;
- (6) Employs a collection practice that is unlawful under ORS 646.639;
- (7) Is a beneficiary that violates ORS 86.726 (1)(a) or (2), 86.729 (4) or 86.732 (1) or (2);
- (8) Violates ORS 646A.093;
- (9) Violates a provision of ORS 646A.600 to 646A.628; or
- (10) Violates ORS 646A.808 (2).

646A.624 Powers of director; penalties. (1) The Director of the Department of Consumer and Business Services may:

(a) Make such public or private investigations within or outside this state as the director deems necessary to determine whether a person has violated any provision of ORS 646A.600 to 646A.628, or to aid in the enforcement of ORS 646A.600 to 646A.628.

(b) Require or permit a person to file a statement in writing, under oath or otherwise as the director determines, as to all the facts and circumstances concerning the matter to be investigated.

(c) Administer oaths and affirmations, subpoena witnesses, compel attendance, take evidence and require the production of books, papers, correspondence, memoranda, agreements or other documents or records that the director deems relevant or material to the inquiry. Each witness who appears before the director under a subpoena shall receive the fees and mileage provided for witnesses in ORS 44.415 (2).

(2) If a person fails to comply with a subpoena so issued or a party or witness refuses to testify on any matters, the judge of the circuit court or of any county, on the application of the director, shall compel obedience by proceedings for contempt as in the case of disobedience of the requirements of a subpoena issued from such court or a refusal to testify therein.

(3) If the director has reason to believe that any person has engaged or is engaging in any violation of ORS 646A.600 to 646A.628, the director may issue an order, subject to ORS chapter 183, directed to the person to cease and desist from the violation, or require the person to pay compensation to consumers injured by the violation. The director may order compensation to consumers only upon a finding that enforcement of the rights of the consumers by private civil action would be so burdensome or expensive as to be impractical.

(4)(a) In addition to all other penalties and enforcement provisions provided by law, any person who violates or who procures, aids or abets in the violation of ORS 646A.600 to 646A.628 shall be subject to a penalty of not more than \$1,000 for every violation, which shall be paid to the General Fund of the State Treasury.

(b) Every violation is a separate offense and, in the case of a continuing violation, each day's continuance is a separate violation, but the maximum penalty for any occurrence shall not exceed \$500,000.

(c) Civil penalties under this section shall be imposed as provided in ORS 183.745.
[2007 c.759 §13]